

Certificate of Unit Credit

ANDREW SKINNER

EDEXCEL LEVEL 2 NVQ
 in ROAD PASSENGER VEHICLE DRIVING (HACKNEY CARRIAGE/PRIVATE HIRE VEHICLES (PHV))

QCA CODE	UNIT ACHIEVED
A/103/4027	DEAL EFFECTIVELY WITH DIFFICULT PASSENGERS
H/104/0131	ENSURE THE HEALTH AND SAFETY IN YOUR WORK ENVIRONMENT IN THE ROAD PASSENGER TRANSPORT INDUSTRY
K/104/0132	DRIVE COMMUNITY TRANSPORT, CHAUFFEURED, TAXI OR PRIVATE HIRE VEHICLES SAFELY AND EFFICIENTLY
M/104/0133	PROVIDE PROFESSIONAL CUSTOMER SERVICE IN THE COMMUNITY TRANSPORT, CHAUFFEUR, TAXI AND PRIVATE HIRE VEHICLE INDUSTRIES
T/104/0134	DEAL WITH EMERGENCIES AND INCIDENTS DURING A JOURNEY TRANSPORTING PASSENGERS IN THE COMMUNITY TRANSPORT, CHAUFFEUR AND TAXI AND PRIVATE HIRE VEHICLE INDUSTRIES
A/104/0135	PROVIDE A TRANSPORT SERVICE IN THE COMMUNITY TRANSPORT, CHAUFFEUR, TAXI AND PRIVATE HIRE VEHICLE INDUSTRIES FOR PASSENGERS WHO REQUIRE ASSISTANCE
J/104/0137	TRANSPORT CHILDREN AND YOUNG PERSONS BY TAXI, PRIVATE HIRE OR CHAUFFEURING
L/104/0141	IMPLEMENT DEFENSIVE DRIVING IN THE ROAD PASSENGER TRANSPORT INDUSTRY
R/104/0142	DEVELOP AND MAINTAIN YOUR WORK SKILLS AND KNOWLEDGE IN THE COMMUNITY TRANSPORT, CHAUFFEUR AND TAXI AND PRIVATE HIRE VEHICLE INDUSTRIES

THIS LEARNER HAS QUALIFIED FOR THE ABOVE AWARD IN JULY 2010

28565 :Q5000321:BL08478:12:12:65:ISSUED 25-JUL-2010 : QAN 500/3128/4

Isabel Sutcliffe
 Isabel Sutcliffe
 Accountable Officer
 Edexcel

